

# CANCELLATION AND REFUND POLICY

## What is the general return policy of MediMedia India Pvt Ltd?

We want to ensure you have a hassle-free experience, where you can confidently subscribe to our publications and avail our services. All subscribers to our publications have a comprehensive return policy which is tailored to protect our subscribers. Please refer to our subscriber specific policies for further details.

## What is MediMedia India Pvt Ltd Return Policy?

Magazine specific return policies for MediMedia India.

### DEFECTIVE OR DAMAGED

If you have received a damaged Magazine you can contact us on our official email id listed on this website and get a replacement magazine within 10 days of us receiving your request at no extra cost.

Please contact us with your replacement request within 10 days from the date of delivery of the magazine and a replacement will be shipped to you.

## How do I cancel my magazine subscription?

You can cancel your subscription by emailing us on our official email id listed on this website before the first magazine is shipped to you. Your entire subscription amount will be refunded.

Unfortunately, a subscription cannot be cancelled in case a delivery has already been made.

## How long will it take to process my cancellation request?

Once you request the cancellation of subscription of your magazine, it will take us a maximum of 6-7 business days to cancel the order and initiate a refund. You will be notified of the same.

## What are the modes of refund available after cancellation?

Once you have requested the cancellation of subscription, company will complete the cancellation and initiate the refund through bank transfer to the account provided by you.

For all queries related to cancellation and refund contact us at [anu@medimedia.co.in](mailto:anu@medimedia.co.in)